

Services in the drum

Prerequisites for the creation of ideal start conditions and best possible performance of our coolant solutions.







The QR-Code leads you directly to our helpful training videos.

Water quality test

As water-miscible metalworking fluids consist of 85-97% water in use, the quality of water, especially its hardness, is extremely important and critical to the fluid's success. Hardness and other salts in the water do not evaporate, thus further accumulate in the emulsion as top off coolant is added regularly over time. The water quality, in addition to your operations, dictates which fluids can be used successfully. We will periodically check your water quality to ensure the right fluid is selected or to recommend water treatment if necessary.

Machine preparation training

Machine cleanliness is critical for ensuring reliable long term fluid performance. We will show you how to optimize this process and achieve the desired conditions for new fillings of your individual coolant sumps and central systems.

Emulsion preparation training

The correct mixing of an emulsion is required to ensure the longevity, stability and peak performance of the product in use. We will show you how to properly mix the concentrate into water, creating a finely dispersed, homogeneous emulsion. We will also train you how to set the top off concentration in order to maintain the target running concentration in your machines.

Monitoring and Maintenance planning

Our factory trained representatives/specialists will co-create with your personnel a simple preventive maintenance plan to ensure our fluids meet your long term expectations. We consider your on-site situation in developing a suitable plan that fits your facility. Also have a look at our Handling and Care of water-miscible coolants brochure.

Basic training for operators

Knowledgeable customers are our best customers. This starts with the machine operators and technicians who will be working every day with the metalworking fluid. We will provide the basic training of your operators/technicians who will be key contributors to your successful coolant management.

On-site support

Our global network of specialists will support our local factory trained representatives to assist you in time of need should you experience any challenges while using our products.